

Albany House
14 Shute End
Wokingham
Berks
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Application for Membership

Accreditation Scheme:	Please indicate
• Plastic sack	
• Soft tissue	
• Mop	
• Chemical	
• General manufacturing	
• Distributor single site	
• Distributor multi site	

Section One: Company information

Name of person making application:		
Title/Position:		
Name of company:		
Nature of business:		
Trading address:		
Website address:		
Phone number:		
Mobile:		
Email address:		
Registered office address:		
For group applications please give number of sites:		
Registered company number:		Change of company registration number at a later date will require a new application.
VAT registration number:		
Date of incorporation:		
Length of time trading in the Away from Home (B2B) cleaning & hygiene sector:		
Name of parent company, if any:		
Have any directors of the company been directors of	Yes / No. If yes, please provide brief details:	

companies that have gone into liquidation or administration?		
Have any of the directors/principal officers been convicted of any offence covered by the Companies Act? Yes / No		
Can you provide evidence of business systems and processes through certification? Yes/No ISO9001 or BRC equivalent is necessary for the Chemical Manufacturer and General Manufacturing Accreditation Schemes.		
Is the business registered to ISO9001 or BRC?	Yes / No / Pending (state date expected) _____	If yes, attach copy of certificate
Is the business registered to ISO14001?	Yes / No / Pending (state date expected) _____	If yes, attach copy of certificate
Is the business registered to ISO45001?	Yes / No / Pending (state date expected) _____	If yes, attach copy of certificate
If there is any other evidence you wish to provide information about, please provide details:		
If your business is based overseas with no UK warehouse, please state in the box opposite:	How you can facilitate access for CHSA to audit products as part of the application process, and how we would be able to audit, check and trace products as part of ongoing annual audits: (A higher audit charge will be payable on companies outside the UK).	

Section Two: Contact details

Proprietor, Partners and Director names and email addresses.
Please indicate with a * those directly engaged in the business

Name:	Position/title:	Email:
Name:	Position/title:	Email:
Name:	Position/title:	Email:
Marketing contact name:	Email:	
Purchase Ledger name:	Email:	
HR contact name:	Email:	

Section Three A: Financial information (non distributor)

What percentage of business is via distributors?	
How many distributors do you supply?	
How many CHSA Accredited Distributors do you supply?	
Value of products made, sold or distributed in the UK Away from Home (B2B) market in the cleaning and hygiene sector:	£ _____ (please state approximately)
If your annual turnover is not available to verify at Companies House, please attach either: A copy of your audited accounts <input type="checkbox"/> or A letter from your accountant confirming previous year's turnover <input type="checkbox"/>	
Failure to supply this information could prevent your application from being taken forward.	

Section Three B: Financial information (distributors only)

Are you currently buying from a CHSA Accredited member?	Yes/No. If yes, please give name(s): _____ _____ _____
Value of products sold or distributed in the UK Away from Home (B2B) market in the cleaning and hygiene sector:	£ _____ (please state approximately)
If your annual turnover is not available to verify at Companies House, please attach either: A copy of your audited accounts <input type="checkbox"/> or A letter from your accountant confirming previous year's turnover <input type="checkbox"/>	
Failure to supply this information could prevent your application from being taken forward.	

Section Four: Referees and Nomination for membership

Nomination for membership must be supported by a current CHSA member.

Two references from principal customers are also required, ideally two CHSA members or if that is not possible then two businesses from within the cleaning and hygiene sector that we can approach for a reference:

Nomination for membership:

Our nomination by a CHSA member is attached (please tick)
Nomination can be by email or an attachment on letterheaded paper.

Name of CHSA member _____

Referee N° 1:

Name of business:	
Name and title of contact:	
Email address:	
Phone number:	
Relationship:	

Referee N° 2:

Name of business:	
Name and title of contact:	
Email address:	
Phone number:	
Relationship:	

Reason for Membership:

Are you a member of any other Trade Association (if yes, please list):

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Section Five – CHSA Code of Practice

The eligibility criteria for membership of the Cleaning and Hygiene Suppliers Association ("CHSA"), are set out in its Articles of Association and also require members to adhere to this Code of Practice and any Accreditation Scheme of which they are a member. By adhering to this Code of Practice, members demonstrate their high standards in the conduct of their business and their continuing eligibility for membership of CHSA. **Failure to observe the Code of Practice and associated Articles of Association may cause the member to have their membership terminated.**

Members of the CHSA accept this Code of Practice and agree:

1. To observe this Code of Practice and to comply with the terms of all CHSA Accreditation Schemes as applicable and to comply with any changes to this Code of Practice as notified to them from time to time.
2. To comply with the ethical principles and legal practices set out by the Competition & Markets Authority for making environmental claims on goods and services <https://bit.ly/3tfxLR>. The principles are summarised as:
 - a. Claims must be truthful and accurate
 - b. Claims must be clear and unambiguous
 - c. Claims must not omit or hide important relevant information
 - d. Comparisons must be fair and meaningful
 - e. Claims must consider the full life cycle of the product or service
 - f. Claims must be substantiated.
3. To conduct business dealings in an open, honest, fair and proper manner and in accordance with the laws, rules and regulations of the UK and EU.
4. To maintain the business in good financial standing and not knowingly, recklessly or negligently to be party to any improper business practices of any customer or supplier.
5. To ensure that all communications of any kind with the CHSA, including applications are accurate and provide all relevant information.
6. To ensure all public statements made by and on behalf of the member are decent, honest and truthful and in the spirit of the Association.
7. To ensure no false or exaggerated claims are made verbally, in literature, electronically or in any other way
8. To apply the highest ethical standards and never knowingly operate business or communicate in such a way as to bring the Cleaning and Hygiene Industry or the CHSA into disrepute
9. To hold and provide evidence on request for product and service claims, particularly with reference to legislation, certifications and accreditations
10. To ensure that customers are kept advised of the effect of changes in legislation and product specifications likely to lead to different in-use handling or Health and Safety implications

11. To offer for sale sound quality cleaning materials, chemicals, specialist machinery equipment to enable customers to achieve their required levels of hygiene and cleanliness and to take all reasonable care to ensure that the packaging of products supplied by the member (whether as a manufacturer or a distributor) contains accurate and permanent labelling of the contents, as to the quantity, dimensions and other information required by the relevant CHSA Accreditation Scheme Standards
12. To provide proper training for sales and support staff to enable them to give professional advice on the use of materials and equipment offered for sale.
13. To refrain from making inaccurate, misleading or malicious statements, whether deliberate or not, concerning a Competitor, product or service.
14. Not to discuss at any CHSA event, or any other time, any item that might be construed as a breach of UK or EU competition law nor to collude with other member or members in a way that breaches, or may breach UK or EU competition regulations.
15. To investigate in a reasonable timeframe any complaint raised by a customer and if the complaint is justified to take all necessary action required to rectify the situation with the minimum of delay.
16. In the event of a dispute with CHSA about the relevant Standards, Regulations or this Code of Practice, to accept the decision of the Council, or failing resolution by the Council to accept the decision of an independent arbiter, currently the British Cleaning Council.
17. To maintain adequate insurance cover for Product and Public Liability.
18. To pay all membership fees (including those applicable to any accreditation scheme to which the member is a party) as and when requested by the CHSA.
19. That the CHSA may publicise details of the expulsion of any member of CHSA, should that occur.

We agree to abide by the CHSA Code of Practice (version: November 2023)

Signed: _____

Name:* _____

* Must be one of the names in section two

Position/title: _____

Company: _____

Date: _____

Section Six

Please tick	
	Payment of our £600 (£500 + VAT) application fee has been made to the bank account shown below. We understand that this will only be refunded if our application is successful. We understand that it is not refundable if the application is unsuccessful, or if we withdraw, or if we are unable to progress our application within 6 months after which it can be terminated by the CHSA. We note that no application from the same business will be considered within a period of 12 months from the termination date.
	We apply for membership of the Cleaning & Hygiene Suppliers Association and will make payment by BACS for first year subscription and initial audit fee* once invoiced. We understand that in the event of our NOT being elected to membership this amount will be refunded less the applicable initial audit fee. * Initial audit fee is £500 + VAT for manufacturing schemes and £250 + VAT for distributor applications.
	We accept and agree to abide by the relevant Accreditation Scheme Standard and Code of Practice. Accreditation will not be used or referred to in a way that could be misleading in relation to non-Scheme products.
	We agree to a physical audit carried out by the Independent Inspector. We acknowledge that failure to provide access could prevent our application from being taken forward.
	We note that as a manufacturing accreditation scheme member*, audits will take place multiple times during the first year to ensure compliance. *N/A for General Manufacturing Accreditation Scheme applications.
	If applying for Plastic Sack Accreditation Scheme membership, I acknowledge that approved drop test equipment as specified in the Scheme Standard must be in place before the initial audit stage.
	We agree to provide appropriate detailed product stock lists and/or test data when requested. We acknowledge that test data may be independently or peer reviewed.
	We acknowledge that if this application is declined, another will not be considered within one year.
<p>Signed:</p> <p>Name: (Must be one of those named in section two)</p> <p>Title/Position:</p> <p>Date:</p>	

CHSA BANK DETAILS:

Barclays Bank PLC

Account Number: 10548529 Sort Code: 20-40-71

Account Name: Cleaning & Hygiene Suppliers Association