

Our Standards. Your Guarantee.

Accreditation Scheme for Manufacturers of Soft Tissue



The Accreditation Scheme for Manufacturers of Soft Tissue was introduced to overcome the problem of product regularly found not to meet specification or the expectations of buyers.

The CHSA Accreditation Scheme for Manufacturers of Soft Tissue addresses this challenge, working with manufacturers to guarantee that 'what's on the box is what's in the box'.

The Scheme Specification

Members are required to take all reasonable and practical steps to ensure all products are of the stated quantity, dimensions (width, length, number of sheets) and fit for the intended purpose.

Manufacturers/Converters must also provide evidence of, or be working towards:

- ISO 9001 or an alternative third-party quality certification.
- Forest Stewardship Council (FSC) or PEFC certification.
- Compliance with ISO 45001.

Non-Manufacturing/Converters must provide evidence their supplier has or is working towards the same certifications.

In addition, members must:

- For CHSA Accredited Product, the manufacturer, whether in the UK, Europe or overseas, must be Sedex registered.
- Sign the CHSA's Code of Practice, which includes the Competition & Markets Authority's Green Claims Code.
- Sign the CHSA's Ethical Marketing Commitment.

Testing and inspection

Every member of the Accreditation Scheme for Soft Tissue is expected to carry out sufficient random checks on finished products to ensure conformity with the Manufacturing Standard.

The Independent Inspector of the CHSA's Accreditation Schemes audits each member to review their quality control records and confirm the required certifications. At his discretion, he also selects and tests samples of finished product which is representative of the production run or stocked product.

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